

CLUSTER UNIVERSITY OF SRINAGAR

SYLLABUS (FYUP UNDER NEP 2020)

UG- 5th Semester (NEP)

Subject: Journalism and Mass Communication

Course Title: Public Relations (Major Course-CT2)

Course Code: <u>UGJOR22J502</u> Total Credits: 06 :(Theory: 04; Tutorial/Practical = 02)

Contact Hrs: 90 (Theory: 60, Tutorial: 30)

Max. Marks: 150
Theory External: 100

Tutorial (Internal): 50 Marks

Objectives:

1. Explain the concept and scope of Public Relations

2. Explain tools and tips of Public Relations

3. Describe the nature of duties of Public Relations Officer

Learning Outcomes:

- 1. Students would learn about basics of Public Relations & Corporate Communication
- 2. Students would gain knowledge about the tools of CC & PR
- 3. Students would be apprised about ethical issues in PR

Unit I.	Understanding Public Relations
	a) Concept of PR
	b) Origin of Public Relations
	c) Functions & elements of Public Relations
	d) PR in India, PRSA & IPRA
Unit II.	PR: Process & Tools
	a) Basics of Corporate Communication
	b) Internal and External Publics
	c) Components and tools of Public Relations
	d) Public Relations as a Process
Unit III.	PR in practice
	a) Organizational Image
	b) Media relations
	c) Writing press release, handling press questions, coping with bad publicity
	d) Role and responsibilities of Public Relations Officer
Unit IV.	Ethical considerations in PR
	a) Developing PR message and identifying suitable media
	b) Propaganda versus PR
	c) Ethical standards in PR
	d) TARES Test in PR
Tutorials	
Unit V.	Assignment/Group Discussions/Presentation/Case Studies(Followed by Viva-Voce)
	a) Overview of PR in practice
	b) Overview of Corporate Communication in practice
	c) Case Studies in Business & Industry
Unit VI.	a) Case Studies in Govt. & Politics
	b) Case Studies in Healthcare
	c) Case Studies in Education

Suggested Readings:

- ➤ Corporate Communication: Principles and Practice by Jaishri Jethwaney
- ➤ Cutlip and Center's Effective Public Relations
- ➤ Handbook of Corporate Communication & Public Relations by Sandra Oliver
- > The Fundamentals of Corporate Communication by Richard R. Dolphin